CAA Quality Standards Report October 2025 – March 2026 (Departing)

Departing - all PRMs								
	Standard (waiting time once PRM made themselves known)	**Target**	October	November	December	January	February	March
Pre-booked	**Numbers of PRMs**		**1376**	**1265**	**1639**	**1066**	**994**	**1246**
	10 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	20 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	30 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Non pre-booked	**Numbers of PRMs**		**185**	**214**	**279**	**202**	**169**	**209**
	25 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%