

## CAA Quality Standards Report October 2024 – March 2025 (Departing)



Departing - all PRMs								
	Standard (waiting time once PRM made themselves known)	Target	October	November	December	January	February	March
Pre-booked	<b>Numbers of PRMs</b>		1305	1087	1392	893	888	1091
	10 mins	80%	89.01%	91.45%	100.00%	100.00%	100.00%	100.00%
	20 mins	90%	99.85%	100.00%	100.00%	100.00%	100.00%	100.00%
	30 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Non pre-booked	<b>Numbers of PRMs</b>		224	185	260	164	155	164
	25 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%