CAA Quality Standards Report April 2025 – September 2025 (Arriving)

Arriving - all PRMs								
	Standard (time assistance available at gate or aircraft side from arrival on chocks)	**Target**	April	May	June	July	August	September
Pre-booked	**Numbers of PRMs**		**1361**	**1349**	**1384**	**1500**	**1565**	**1452**
	5 mins	80%	96.25%	98.37%	100.00%	77.40%	81.09%	88.71%
	10 mins	90%	98.82%	100.00%	100.00%	100.00%	100.00%	100.00%
	20 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	30 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	45 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	60 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Non pre-booked	**Numbers of PRMs**		**231**	**369**	**287**	**488**	**436**	**256**
	25 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	60 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	75 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%