CAA Quality Standards Report October 2025 – March 2026 (Arriving)

Arriving - all PRMs								
	Standard (time assistance available at gate or aircraft side from arrival on chocks)	**Target**	October	November	December	January	February	March
Pre-booked	**Numbers of PRMs**		**1258**	**1182**	**1652**	**1081**	**1021**	**1322**
	5 mins	80%	85.85%	86.72%	82.08%	81.31%	85.31%	77.84%
	10 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	98.49%
	20 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	99.32%
	30 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	60 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Non pre-booked	**Numbers of PRMs**		**229**	**225**	**314**	**239**	**222**	**252**
	25 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	99.21%
	35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	99.21%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	99.21%
	60 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	75 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%