CAA Quality Standards Report April 2024 – September 2025 (Departing)

Departing - all PRMs								
	Standard (waiting time once PRM made themselves known)	**Target**	April	May	June	July	August	September
Pre-booked	**Numbers of PRMs**		**1143**	**1109**	**1408**	**1351**	**1665**	**1470**
	10 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	20 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	30 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Non pre-booked	**Numbers of PRMs**		**155**	**267**	**194**	**405**	**391**	**194**
	25 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%