CAA Quality Standards Report April 2026 – September 2026 (Arriving)

Arriving - all PRMs								
	Standard (time assistance available at gate or aircraft side from arrival on chocks)	**Target**	**April**	**May**	**June**	**July**	**August**	**September**
Pre-booked	**Numbers of PRMs**		**1350**	**1610**	**1511**	**1796**	**1506**	**1447**
	5 mins	80%	75.00%	75.78%	83.39%	82.00%	78.00%	77.00%
	10 mins	90%	99.04%	99.38%	100.00%	94.00%	91.00%	91.00%
	20 mins	100%	99.70%	99.63%	100.00%	98.00%	98.00%	98.00%
	30 mins	100%	100.00%	100.00%	100.00%	99.00%	99.00%	99.00%
	45 mins	100%	100.00%	100.00%	100.00%	99.00%	99.00%	100.00%
	60 mins	100%	100.00%	100.00%	100.00%	99.00%	99.00%	100.00%
Non pre-booked	**Numbers of PRMs**		**229**	**247**	**323**	**536**	**255**	**240**
	25 mins	80%	99.56%	99.60%	100.00%	99.00%	99.00%	100.00%
	35 mins	90%	100.00%	99.60%	100.00%	99.00%	99.00%	100.00%
	45 mins	100%	100.00%	99.60%	100.00%	99.00%	100.00%	100.00%
	60 mins	100%	100.00%	100.00%	100.00%	99.00%	100.00%	100.00%
	75 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%